

California Children Services (CCS)

California Children Services often has additional requirements to authorize speech generating devices, these requirements vary from county to county. **We recommend contacting your CCS Case Manager to advise them that you're pursuing a speech generating device.** This will cut down on the total time it takes CCS to review your case and ultimately get the device to your child more quickly.

- CCS may require that the prescription for the equipment is provided by a CCS paneled physician. You'll need to contact CCS to determine which treating physician is acceptable.
- CCS may require that the child come in to the **Medical Therapy Unit (MTU)** for an evaluation with their OT/PT/SLP. In this case Your CCS Case Manager will be able to advise you which medical therapy unit you'll need to use.
- The CCS OT may need to observe the client using the device at home or at school. We may need to co-ordinate this during the trial period to ensure the device is available / in the client's possession at the time of the appointment.
- CCS will not review for authorization if there is any missing CCS required paperwork. In this case, CCS will reach out to the client's family directly to request the missing paperwork.
- CCS may be covering the child for a condition that is unrelated to the reason the child needs a speech generating device. In these instances, CCS will not review for authorization and the request will go to Medi-Cal plan the child is enrolled in. We recommended checking with your Case Manager to ensure the speech generating device request should be sent to them / the CCS case is for the same condition the speech generating device is needed for.

If you have any questions concerning the funding process, please contact our Funding Team at 1-800-344-1778. We are happy to help you.