



Staying Safe During COVID-19

What to expect from Tobii Dynavox

COVID-19 has pushed industries around the globe to think differently and the AAC industry has been significantly impacted since we serve people who are at high risk for COVID-19. I am very proud to be part of the AAC community, as we have continued to support those who need a voice, especially at this unprecedented time. We have worked together via video conference, live and recorded webinars, phone and email. Thank you for your partnership, which will continue to be especially important as areas re-open while COVID-19 still remains a concern.

Tobii Dynavox is committed to supporting the AAC community during the COVID-19 pandemic. As the global leader in eye tracking and touch based communication devices, we will continue to deliver hardware and software to meet the needs of your clients. We will also continue to provide virtual support and our team is ready and educated to begin meeting with you and/or your clients in-person when needed.

The safety and health of you, your clients and our dedicated Solutions Consultants is our number one priority. We have developed and implemented a plan to deliver on this priority. Tobii Dynavox will continue to follow the applicable recommendations of the World Health Organization (WHO), Centers for Disease Control and Prevention (CDC) as well as applicable federal, state, and local government guidance. You will notice the adoption of these new protocols during your next in-person meeting with your Solutions Consultant. Below is an overview of what to expect during your next in-person meeting:

What to expect before the next meeting:

We will do a pre-meeting call to help ensure no participants show any COVID-19 symptoms or have been recently exposed:

- Ask all meeting participants **whether they have had a fever** before the meeting*
- Ask all meeting participants to answer **COVID-19 symptom screening questions***
- Ask all meeting participants to be wearing a **mask/face covering** during the meeting, which our Solutions Consultants can provide
- **Clean and disinfect** all AAC equipment we bring according to [proper procedures](#)

*Per CDC guidance, we will not meet in-person with anyone recently diagnosed with COVID-19, showing COVID-19 symptoms or otherwise deemed a risk for transmitting COVID-19

What to expect during the next meeting:

- We will be maintaining a **six foot distance** whenever possible



- We will be wearing **personal protective equipment (PPE)**
- We respectfully ask all participants whenever possible to wear a mask*

*We reserve the right to cancel appointments if requirements are not met

Please contact us if you have any questions about the new protocols. We value the health of you, your clients and our Solutions Consultants – by taking precautions to help keep everyone safe, we have the greatest opportunity to continue providing support to the AAC community during COVID-19.

Thank you again for all you do to support AAC. Tobii Dynavox is committed to continuing to provide industry leading AAC solutions and services to you and your clients. Our Solutions Consultants are ready when you are to work with you to provide the right solution that successfully supports your clients.

Let's stay safe, stay healthy and stay together.

Be well,

A handwritten signature in black ink that reads "Tara Rudnicki".

Tara Rudnicki
President, North America