# Communicator 5 Accessible Apps - Accessible WhatsApp: Quick Guide

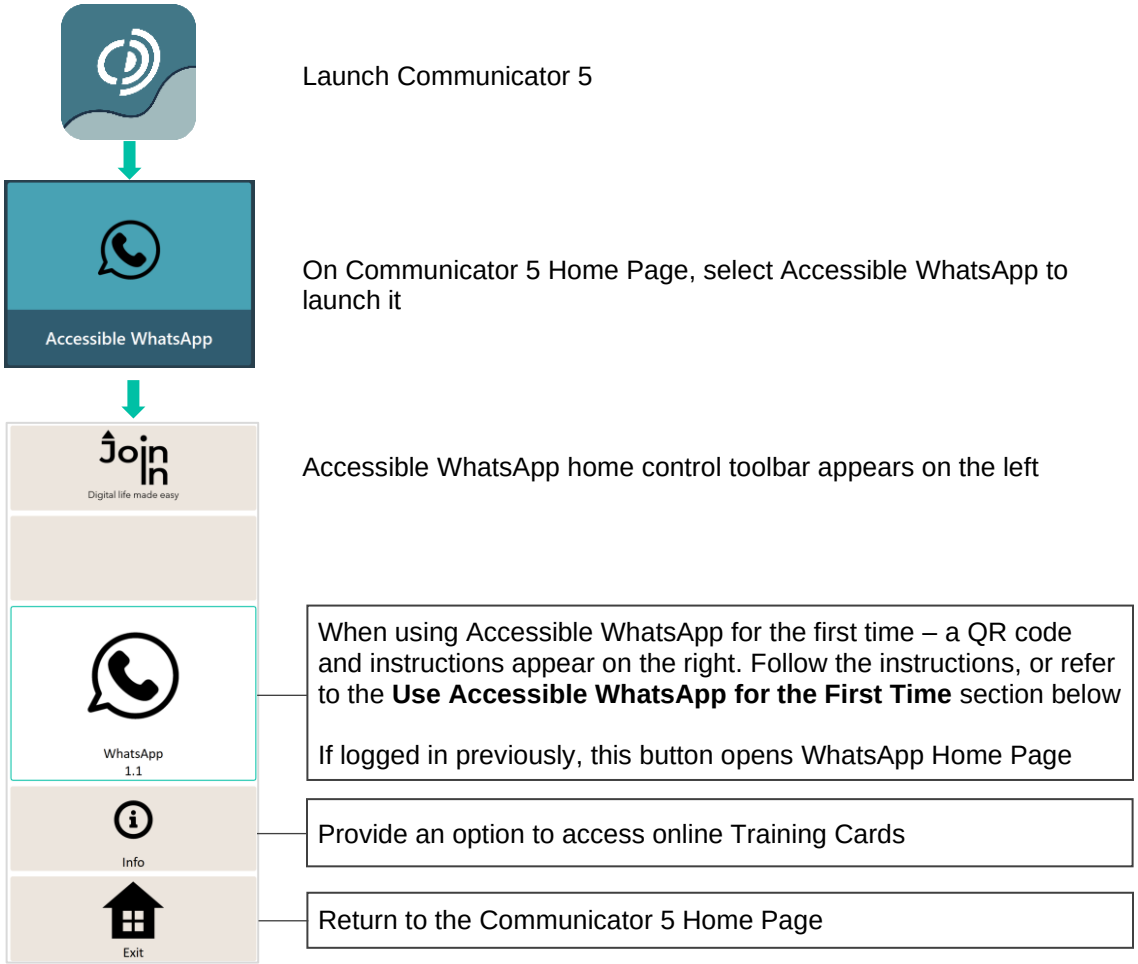
This document provides instructions on how to use Accessible WhatsApp within the Communicator 5 Accessible Apps collection to stay connected with family and friends.

**Requirements:** To use Accessible WhatsApp, the following requirements need to be met.

- WhatsApp needs to be installed on the user's smart phone (or a tablet with a sim card)
- A WhatsApp account is required and logged in on the smart phone/tablet
- The smart phone/tablet is required to be connected to the Internet while using Accessible WhatsApp on a communication device
- The communication device needs to be unlocked and have access to the Internet

**Note:** Refer to the **Getting Started with Communicator 5 Accessible Apps Quick Guide** for instructions on how to set up Communicator 5 Home Page with the accessible apps collection.

## Launch Accessible WhatsApp

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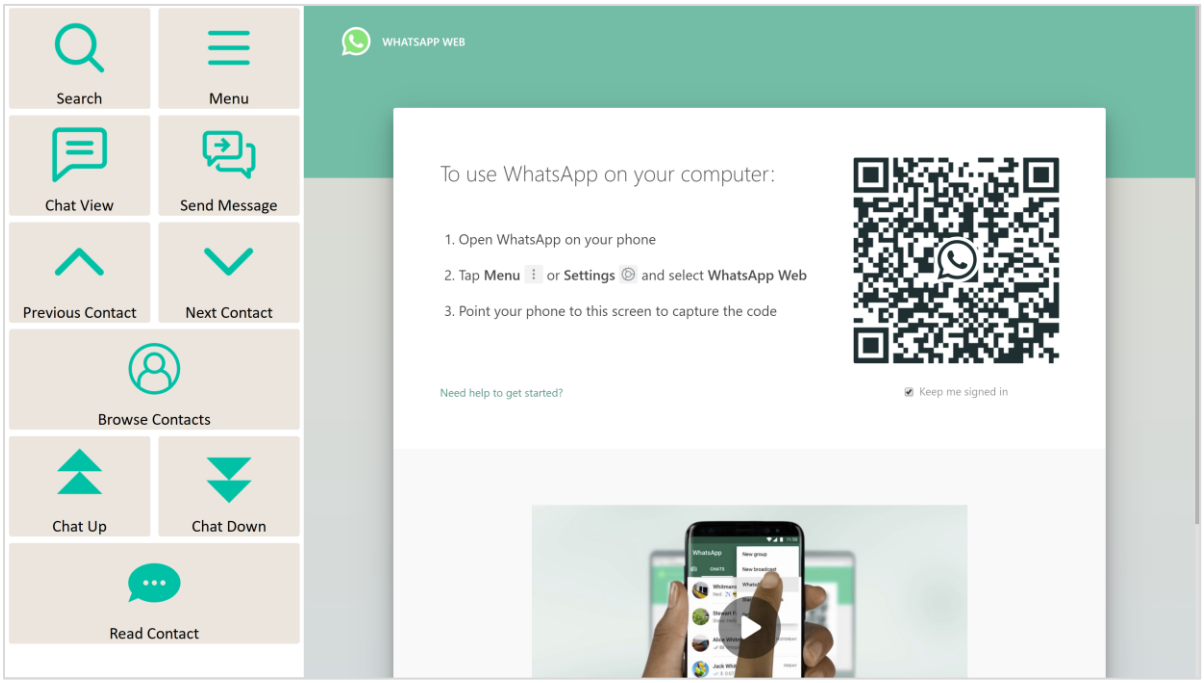
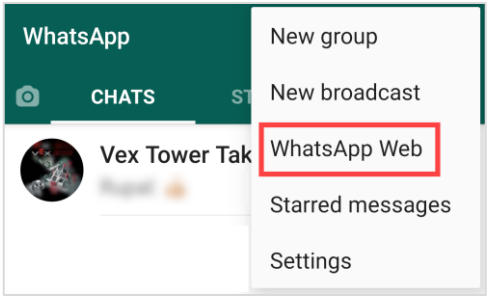
## Use Accessible WhatsApp for the First Time

After launching Accessible WhatsApp and selecting the **WhatsApp** button on the home control toolbar, the left toolbar switches to the main control toolbar, and the right of the screen provides a QR code and instructions for setting up Accessible WhatsApp.

**Note:** The QR code expires after a period of time of inactivity, for example while the user is getting the phone ready. If the **Click to Reload QR Code** button appears on top of the QR code, select it to generate a new code.




### On User's Smart Phone or Tablet

| | |
|---|---|
| | Open WhatsApp |
| | On WhatsApp home screen, select the **Menu** (3 dots) button |
|   | On the pop-up menu, select **WhatsApp Web** |

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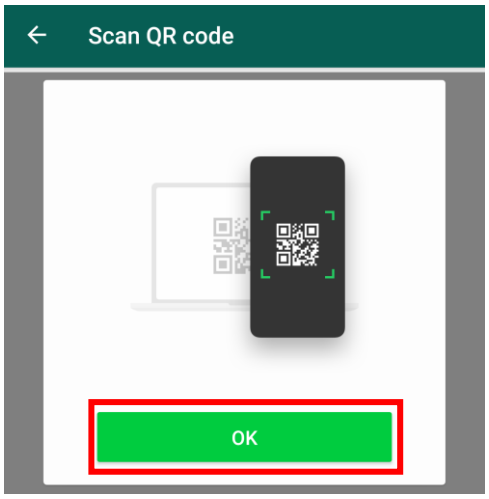
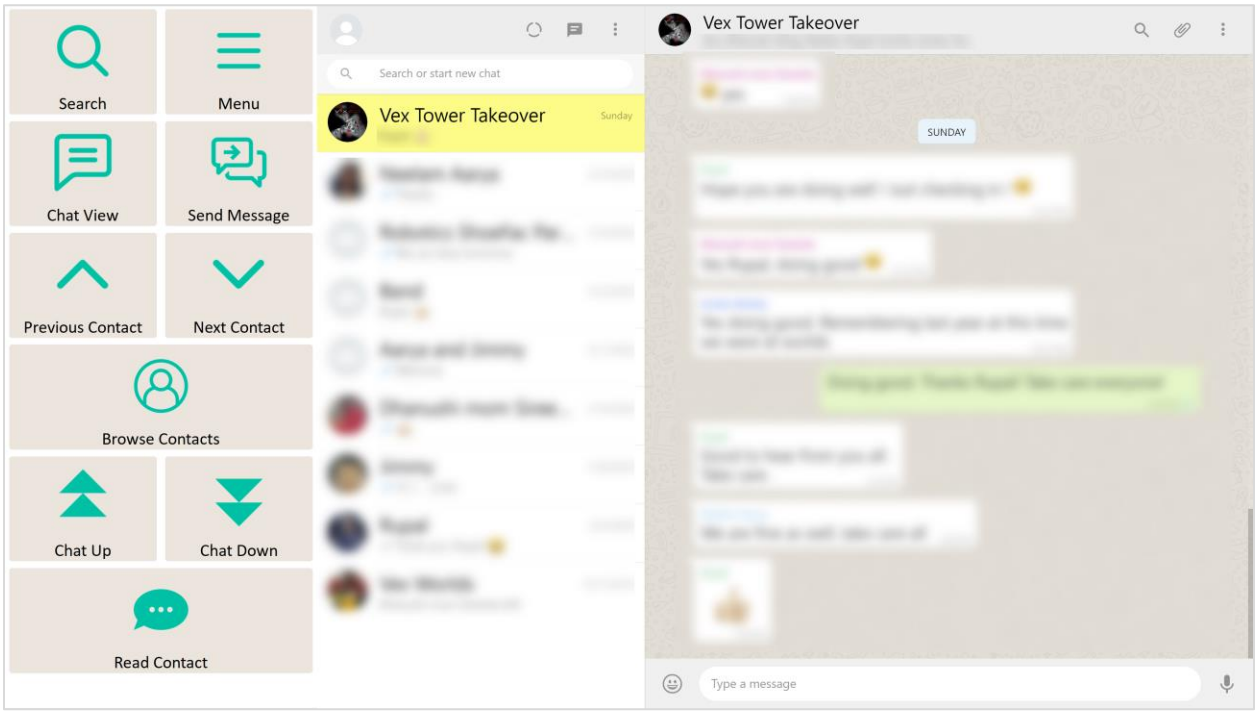
|  | On the Scan QR code screen, select **OK** |
| | Point phone/tablet to the Accessible WhatsApp screen on the communication device and scan the QR code |
| | Depending on the phone model and notification settings, the **WhatsApp Web icon** may appear on the phone's notification bar |

### On Communication Device - Accessible WhatsApp Screen

Immediately after the QR code scan, the right side of the Accessible WhatsApp screen refreshes and loads the WhatsApp Home Page

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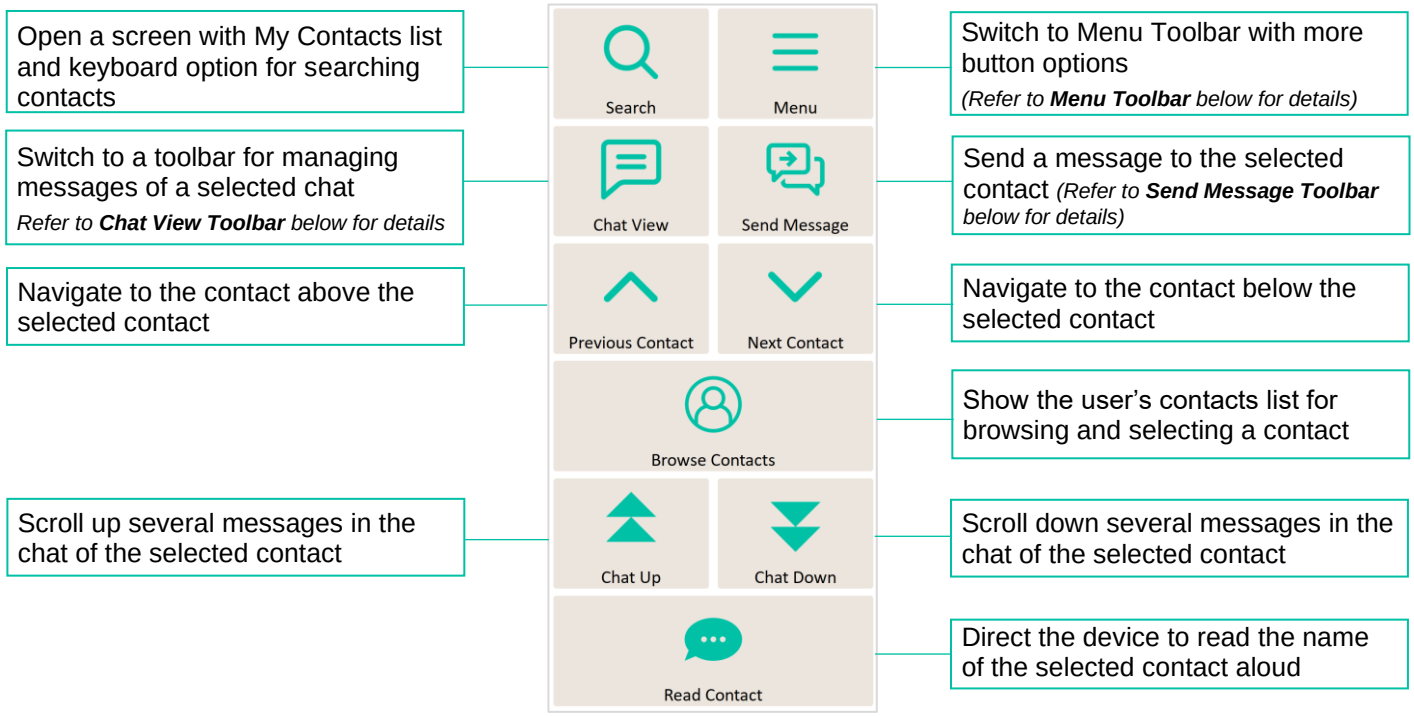
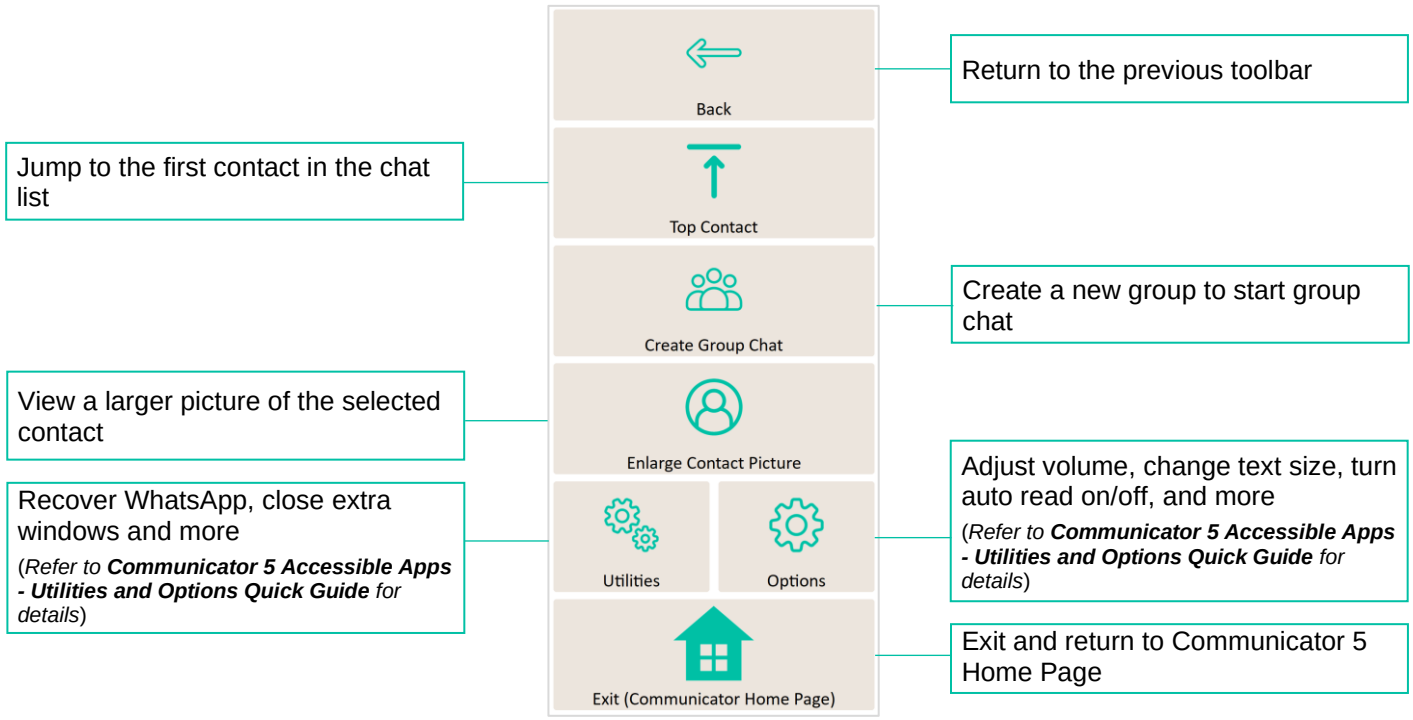
## Send Messages, Manage Chats and Contacts

After launching and/or completing the first-time setup for Accessible WhatsApp, the control toolbar provides buttons for all the functionality of WhatsApp in an easy and more accessible way.

### Main Control Toolbar




### Menu Toolbar

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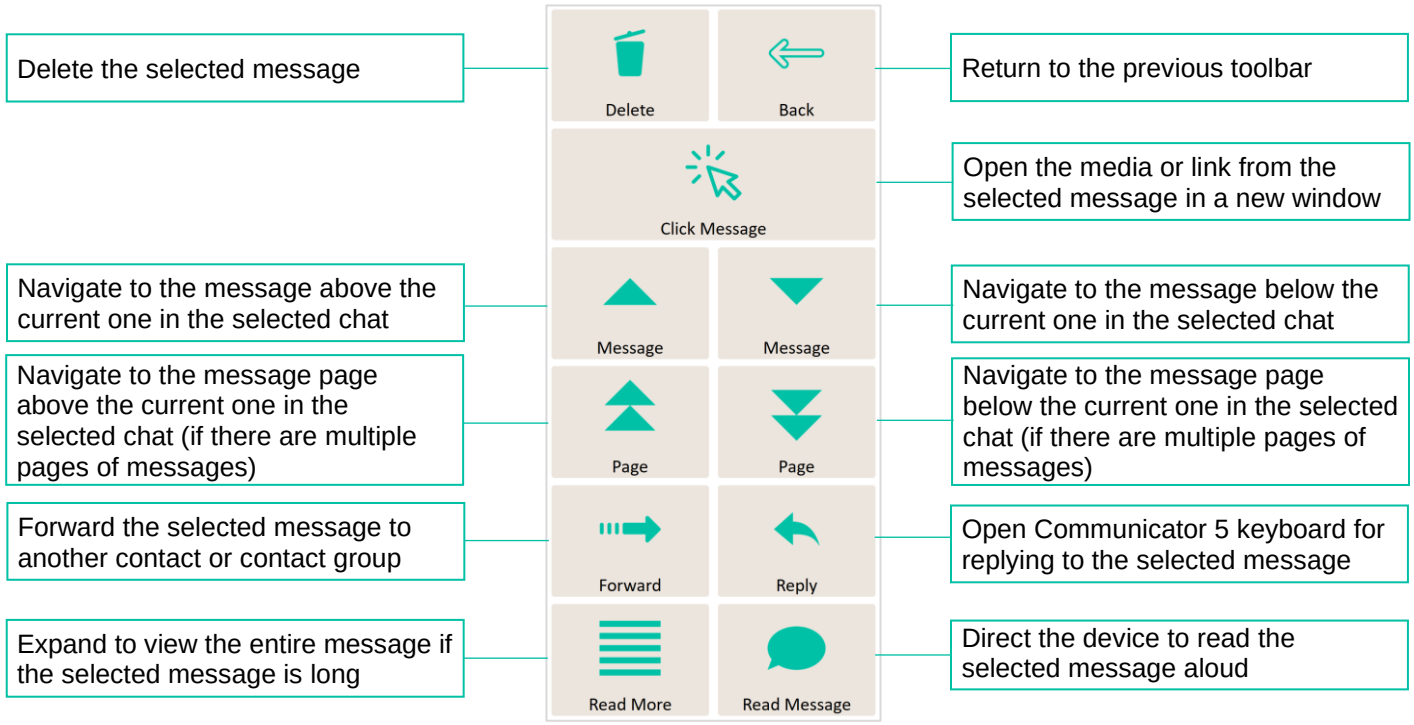
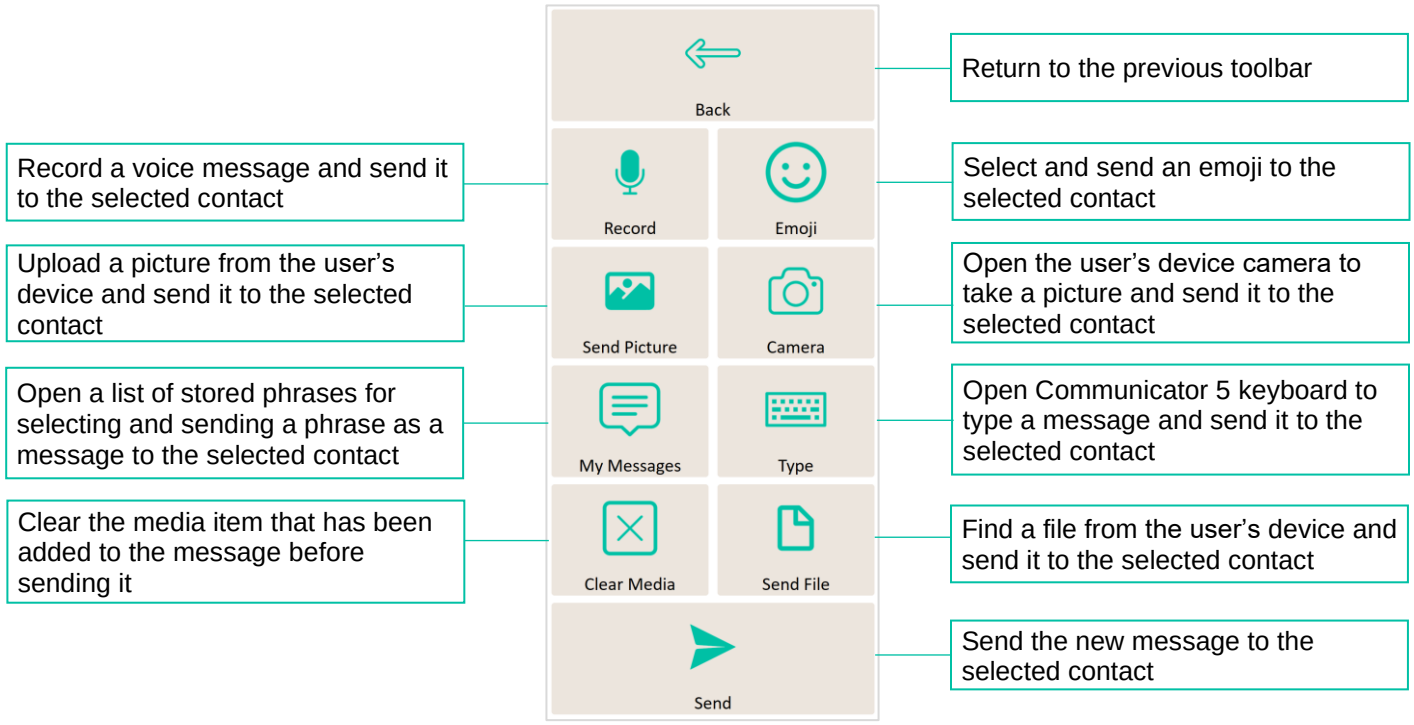
**Chat View Toolbar**




**Send Message Toolbar**

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