Table of Contents

1 Introduction .................................................................................................................. 5
  1.1 Explanation of Admonitions .................................................................................. 5
  1.2 Intended Use ........................................................................................................... 5
  1.3 Package Contents ................................................................................................... 5
    1.3.1 Tobii Dynavox Indi® with Tobii Dynavox Communication Software .............. 5

2 Safety ............................................................................................................................ 7
  2.1 Avoiding Hearing Damage ...................................................................................... 7
  2.2 Power Supply and Batteries ................................................................................... 7
  2.3 Temperature ........................................................................................................... 8
  2.4 Mounting ................................................................................................................. 8
  2.5 Emergency .............................................................................................................. 8
  2.6 Electricity ................................................................................................................ 9
  2.7 Child Safety ........................................................................................................... 9
  2.8 Software ................................................................................................................ 9
  2.9 Magnetic Field ....................................................................................................... 9
  2.10 Third Party ........................................................................................................... 9
  2.11 Environmental Control ....................................................................................... 9

3 Overview of the Tobii Dynavox Indi® ................................................................. 10
  3.1 Key Features ......................................................................................................... 10
  3.2 Product Layout ...................................................................................................... 10
    3.2.1 Ports, Sensors and Device Buttons ................................................................. 11
  3.3 Preinstalled Software ........................................................................................... 12

4 Batteries in the Tobii Dynavox Indi® ................................................................. 13
  4.1 Batteries ............................................................................................................... 13
  4.2 Charging the Tablet .............................................................................................. 13
    4.2.1 Checking Charge Level .................................................................................. 13
    4.2.2 Power LED Behavior ..................................................................................... 13

5 Using the Tobii Dynavox Indi® ........................................................................... 14
  5.1 Starting the Device .............................................................................................. 14
    5.1.1 Password Information ................................................................................... 14
    5.1.2 The Discover Tobii Dynavox app ................................................................... 14
  5.2 Shutting Down the Tobii Dynavox Indi® ............................................................... 14
  5.3 Power Saving ......................................................................................................... 14
  5.4 Using the Cameras ................................................................................................ 14
  5.5 Adjusting the Volume ........................................................................................... 15
  5.6 Adjusting the Sound ............................................................................................. 15
  5.7 Using the Microphones ......................................................................................... 15
  5.8 Tobii Dynavox Windows® Settings Utility ............................................................. 15
  5.9 Reset the Tobii Dynavox Indi® ............................................................................ 16

6 Product Care ............................................................................................................. 19
  6.1 Temperature & Humidity ...................................................................................... 19
    6.1.1 General Use - Operating temperature ......................................................... 19
    6.1.2 Transportation and Storage ........................................................................ 19
  6.2 Cleaning ................................................................................................................ 19
    6.2.1 Cleaning of the Speakers ............................................................................ 19
  6.3 Placement .............................................................................................................. 19
<table>
<thead>
<tr>
<th>Section</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.4</td>
<td>Transporting the Tobii Dynavox Indi® Device</td>
<td>19</td>
</tr>
<tr>
<td>6.5</td>
<td>Disposing of the Tobii Dynavox Indi® Device</td>
<td>20</td>
</tr>
<tr>
<td>Appendix A</td>
<td>Support, Warranty, Training Resources</td>
<td>21</td>
</tr>
<tr>
<td>Appendix B</td>
<td>Compliance Information</td>
<td>22</td>
</tr>
<tr>
<td>Appendix C</td>
<td>Technical Specifications</td>
<td>23</td>
</tr>
<tr>
<td>Appendix D</td>
<td>Approved Accessories</td>
<td>25</td>
</tr>
</tbody>
</table>
1 Introduction

Thank you for purchasing a Tobii Dynavox Indi® device from Tobii Dynavox!

To ensure the optimal performance of this product, please take the time to read this manual carefully.

Tobii Dynavox Indi® is a Tobii Dynavox speech tablet intended for use as an augmentative communication aid, for computer access and as an environmental control unit for those with speech, language, physical, and cognitive disabilities.

1.1 Explanation of Admonitions

In this manual we use four (4) levels of admonitions as follows:

- The Note symbol is used for notifying the user of something important or of something that needs special attention.
- The Caution symbol is used to inform of something that could cause harm to, or malfunction of, the equipment.
- The Warning symbol is used to inform of something in which there is a conceivable risk of harm to the user if the Warning is ignored.
- The High Volume symbol is used to inform of something that can cause damage to hearing.

1.2 Intended Use

Tobii Dynavox Indi® is a Windows tablet that includes communication software for people that have challenges in their ability to speak due to injury, disability or illness. With the Tobii Dynavox Indi® the user has the freedom and flexibility provided by the Microsoft® Windows operating system, as well as the option to control TVs and other household appliances via the Infrared remote control functionality built in to the device (depending on configuration).

The Tobii Dynavox Indi® is registered as a medical device in the United States.

- The Tobii Dynavox Indi® device does not sustain or support life.
  In case of failure of the Tobii Dynavox Indi® device, the user cannot communicate using it.

- Intended use is primarily indoor environment.

1.3 Package Contents

It is recommended to keep the original packaging materials for the Tobii Dynavox Indi®.

If device needs to be returned to Tobii Dynavox for Warranty related issues or repair, it is beneficial that the original packaging or equal equivalent is used for shipping. Most shipping carriers require at least 2 inches of packing material around the device.

Please note: Due to Joint Commission regulations, any shipping materials including boxes sent to Tobii Dynavox must be discarded.

1.3.1 Tobii Dynavox Indi® with Tobii Dynavox Communication Software

The items below are included with your Tobii Dynavox Indi® with Tobii Dynavox Communication Software package:

- 1 Tobii Dynavox Indi® Device
- 1 Power Supply for the Tobii Dynavox Indi® device
- 1 On the Go adapter cable (micro USB to USB)
- 1 Windows 10 license
- 1 Tobii Dynavox Snap™ + Core First® or Tobii Dynavox Communicator 5 (pre-installed)
- 1 Tobii Dynavox Indi® User’s Manual (on the device as a PDF document)
- 1 Tobii Dynavox Indi® Quick Start Guide (printed)
- 1 Safety and Compliance document
- 1 Warranty Document
2 Safety

The Tobii Dynavox Indi® device has been tested and approved as compliant to all the Specifications and Standards listed in Appendix B Compliance Information, page 22 of this manual and in the Appendix C Technical Specifications, page 23. Nevertheless, in order to ensure safe operation of your Tobii Dynavox Indi® device, there are a few safety warnings to bear in mind:

1. **No modification of this equipment is allowed**

   The user may never attempt to change the battery. Altering of the battery may cause risk of explosion.

2. **The Tobii Dynavox Indi® is not to be used as a life supporting Device, and it shall not be relied on in case of loss of function due to power loss or other causes.**

3. **There could be a choking hazard risk if small parts detach from the Tobii Dynavox Indi® device.**

4. **The Tobii Dynavox Indi® device shall not be exposed to or used in rain or weather conditions outside the Technical Specification of the Tobii Dynavox Indi® device.**

5. **Young children or people with cognitive disabilities should not have access to, or the use of, the Tobii Dynavox Indi® device without parental or guardian supervision.**

6. **The Tobii Dynavox Indi® device shall be used with care when moving around.**

### 2.1 Avoiding Hearing Damage

Permanent hearing loss may occur if earphones, headphones or speakers are used at high volume. To prevent this, the volume should be set to a safe level. You can become desensitized over time to high sound levels which may then sound acceptable yet still could be damaging your hearing. If you experience symptoms such as ringing in your ears, please lower the volume or stop using the earphones/headphones. The louder the volume, the less time is required before your hearing could be affected.

Hearing experts suggest the following measures to protect your hearing:

- Limit the amount of time you use earphones or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you cannot hear people speaking near you.

To establish a safe volume level:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.

### 2.2 Power Supply and Batteries

The Tobii Dynavox Indi® device contains a rechargeable battery. All rechargeable batteries degrade over time. Thus the possible usage times for the Tobii Dynavox Indi® after a full charge can become shorter over time than when the device was new.

The Tobii Dynavox Indi® device uses a Li-ion Polymer battery.

If you are in a hot environment, be aware that it can affect the ability to charge the battery. The internal temperature has to be between 0 °C/32 °F and 45 °C/113 °F for the battery to charge. If the internal battery temperature raises above 45 °C/113 °F the battery will not charge at all.

Move the Tobii Dynavox Indi® device to a cooler environment to let the battery charge properly.
Avoid exposing the Tobii Dynavox Indi® device to fire or to temperatures above 60 °C/140 °F. These conditions may cause the battery to malfunction, generate heat, ignite or explode. Be aware that it is possible, in a worst case scenario, for temperatures to reach greater than those stated above in, for example, the trunk of a car on a hot day. So, storing the Tobii Dynavox Indi® device, in a hot car trunk could conceivably lead to a malfunction.

Only charge the Tobii Dynavox Indi® battery in an ambient temperature of 0 °C/32 °F to 45 °C/113 °F.

Use only the supplied power adapter to charge the Tobii Dynavox Indi® device. Using unauthorized power adapters may severely damage the Tobii Dynavox Indi® device.

For safe operation of the Tobii Dynavox Indi® device, use only charger and accessories approved by Tobii Dynavox.

Do not open, or modify, the casing of the Tobii Dynavox Indi® device or of the power supply, since you may be exposed to potentially hazardous electrical voltage. The device contains no serviceable parts. If the Tobii Dynavox Indi® device or its accessories are mechanically damaged, do not to use them.

If the battery are not charged or the Tobii Dynavox Indi® is not connected to the power supply, the Tobii Dynavox Indi® device will shut down.

If the Power Supply Cord is damaged it needs to be replaced by Service Personnel only. Do not use the Power Supply Cord until replaced.

Disconnect the AC power plug of the Power adapter from the wall socket when not charging the device and disconnect the power cable from the device.

Special regulations apply to shipping devices containing Li-ion Polymer batteries. If dropped, crushed, or short-circuited, these batteries can release dangerous amounts of heat and may ignite, and are dangerous in fires. Please reference IATA regulations when shipping lithium metal or lithium ion batteries or cells: http://www.iata.org/whatwedo/cargo/dangerous_goods/Pages/lithium_batteries.aspx

The Power adapters shall not be used without an adult or Caregiver supervision.

2.3 Temperature

Due to use in direct sunshine or in any other hot environment the Tobii Dynavox Indi® device may have hot surfaces. There is a built in temperature sensor that monitors the temperature. If the sensor detects to hot internal temperature the device will automatically trigger a Windows Shut Down or Hibernate (depending on Windows Power Button configuration). It may take a while before Tobii Dynavox Indi® device can be restarted as the unit may first need time to cool down.

2.4 Mounting

The Tobii Dynavox Indi® should be mounted according to MANUFACTURER instructions of approved mounts. Tobii Dynavox or its agents are not liable for damage or injuries to a person or its property due to a Tobii Dynavox Indi® falling from a mounted configuration. The mounting of a Tobii Dynavox Indi® is done entirely at the user’s own risk.

2.5 Emergency

Do not rely on the Tobii Dynavox Indi® device for emergency calls or banking transactions. We recommend having multiple ways to communicate in emergency situations. Banking transactions should only be carried out with a system recommended by, and approved according to the standards of your bank.
2.6 Electricity

⚠️ Do not open the casing of the Tobii Dynavox Indi® device, since you may be exposed to potentially hazardous electrical voltage. The device contains no user serviceable parts.

2.7 Child Safety

⚠️ The Tobii Dynavox Indi® are advanced computer systems and electronic devices. As such they are composed of numerous separate, assembled parts. In the hands of a child certain of these parts have the possibility of being separated from the device, possibly constituting a choking hazard or another danger to the child.
Young children should not have access to, or the use of, the device without parental or guardian supervision.

2.8 Software

Using an antivirus program is strongly recommended.

⚠️ Software other than that which is pre-installed on the Tobii Dynavox Indi® is installed at the user’s own risk. External software could cause the Tobii Dynavox Indi® to malfunction and might not be covered by the warranty.

2.9 Magnetic Field

⚠️ The Tobii Dynavox Indi® device contains magnets. Magnetic fields may interfere with pacemakers, defibrillators, or other medical devices. As a general rule, maintain a minimum distance of 6 inches (15 centimeters) between any item with magnets and your heart device.
If you suspect that the Tobii Dynavox Indi® device is interfering with your pacemaker or any other medical device, stop using the Tobii Dynavox Indi® device and consult your physician for specific information about that affected medical device.

2.10 Third Party

⚠️ Any use of the Tobii Dynavox Indi® outside the intended use and together with any third party software or hardware that changes the intended use is a risk and nothing that Tobii Dynavox can take any responsibility for.

2.11 Environmental Control

⚠️ The Programmable IR Remote Control — Environmental Control Unit (ECU) is not to be relied on as the only method of interaction with IR controlled devices.
3 Overview of the Tobii Dynavox Indi®

3.1 Key Features
The Tobii Dynavox Indi® has several built-in features.

- 2 x Cameras
- 2 x Internal microphones
- 2 x Micro-B USB 2.0 connectors
- 1 x Micro-B USB 3.0 connector
- 2 x Internal speakers
- 1 x Head phone connector
- 1 x Bluetooth®
- 1 x WLAN (Wireless Local Area Network)

3.2 Product Layout
A Tobii Dynavox Indi® device has a color Capacitive touch, LED Backlight screen. The Tobii Dynavox Indi® has an 10.1” screen with a 1920 × 1200 pixel resolution.
3.2.1 Ports, Sensors and Device Buttons

Figure 3.1 Tobii Dynavox Indi® Tablet

<table>
<thead>
<tr>
<th>Position</th>
<th>Description</th>
<th>Position</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power Button</td>
<td>7</td>
<td>Head phone jack 3,5 mm</td>
</tr>
<tr>
<td>2</td>
<td>Ambient Light Sensor</td>
<td>8</td>
<td>Power Connector</td>
</tr>
<tr>
<td>3</td>
<td>IR Remote Control</td>
<td>9</td>
<td>Micro-B USB 3.0 connector</td>
</tr>
<tr>
<td>4</td>
<td>Webcam 2 MP Fixed Focus (FF)</td>
<td>10</td>
<td>Microphone</td>
</tr>
<tr>
<td>5</td>
<td>Volume Up and Down</td>
<td>11</td>
<td>Home/Windows Button</td>
</tr>
<tr>
<td>6</td>
<td>Power LED</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Never force a connector into a port. If the connector and port do not join with reasonable ease, they probably do not match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Be extra careful with the USB connectors.

### 3.3 Preinstalled Software

The Tobii Dynavox Indi® device is delivered with all pre-ordered and required software installed and ready to use. Should a reinstallation become necessary at any stage, perform a Factory Recovery.
4 Batteries in the Tobii Dynavox Indi®

4.1 Batteries
The Tobii Dynavox Indi® device has one built-in battery. Microsoft Windows gives battery warnings at certain levels. If the Tobii Dynavox Indi® device is not charge or powered up by the power supply, the Tobii Dynavox Indi® device will shut down automatically. For more information, see Appendix C Technical Specifications, page 23.

4.2 Charging the Tablet
1. Connect the Power cable to the Power Connector on the device.
2. Connect the Power adapter to an electrical outlet and charge the tablet until the battery is fully charged.
For battery storage and charging temperatures, see 2 Safety, page 7.

4.2.1 Checking Charge Level
To check the battery charge level of the Tobii Dynavox Indi®, use the battery monitor within Windows 10.

4.2.2 Power LED Behavior
The Power LED will shine with two colors:

- Green — Fully charged
- Red — Charging
5 Using the Tobii Dynavox Indi®

No skill other then reading is necessary for setting up the Tobii Dynavox Indi® device. Follow this User’s Manual and the Quick Start Manual.

5.1 Starting the Device

Start the device in one of the following ways:

- Press the power button on the top of the device. (Position 1 in Figure 3.1 Tobii Dynavox Indi® Tablet, page 11)

5.1.1 Password Information

The Tobii Dynavox Indi® device is configured to start up without a password. Though unusual, there are situations in which the password window could pop up; for example, when creating a new user in the operating system, when returning from the operating system’s sleep mode or when downloading software updates from the internet.

⚠️ If you decide to use a password for your user account on your Tobii Dynavox Indi® device, be sure to write it down in a safe place for later use. Without the operating system’s access password, Tobii Dynavox Support may be unable to assist you until you have recovered it through Microsoft.

The password is case sensitive.

Should the password window pop up, requiring a password, you need to know the password or where to find it. In order to type in the password use the Windows On-Screen Keyboard or an external USB keyboard (not included).

5.1.2 The Discover Tobii Dynavox app

When you start your Tobii Dynavox Indi® Device for the first time you will be greeted by the Discover Tobii Dynavox app. The guide is a setup wizard that will walk you through some steps that will help you make the most of your device.

Follow the instructions and select Next to get to the next page of the Discover Tobii Dynavox app.

5.2 Shutting Down the Tobii Dynavox Indi®

The device should be shut down using the following:

- Use the start menu in Windows (recommended when possible).

Should you be unable to shut the device down using the above, you can hold the power button on the top side of the device down for more than 20 seconds. The device will consequently shut down immediately, without waiting for open applications to close.

Reset can be performed by holding the power button on the top side of the device for three (3) seconds

⚠️ This is not considered a "clean" Windows shut down and is thus not recommended unless completely necessary because it can harm you device.

5.3 Power Saving

The Power saving settings in the Tobii Dynavox Indi® tablet are preset to optimize the battery run-time. If needed, the time setting for sleep mode can be adjusted in Windows Power Options.

5.4 Using the Cameras

The two built-in cameras allows you to take snapshots of items facing the backside of the Tobii Dynavox Indi® device and also from the display side.
Use Tobii Dynavox Communication Software or other relevant software to operate the cameras.

### 5.5 Adjusting the Volume

To adjust the volume use the Volume Up and Down buttons (Position 2) on top side of the Tobii Dynavox Indi® device. For position references, see Figure 3.1 Tobii Dynavox Indi® Tablet, page 11

> Volume adjustments can also be done in Tobii Dynavox Communication Software and in Windows.

### 5.6 Adjusting the Sound

You can configure the speakers using the Windows 10 Control Panel > Sound.

> We refer to Microsoft's information on how to configure the sound in the Windows 10 Control Panel.

> Sound adjustments can also be done in Tobii Dynavox Communication Software.

### 5.7 Using the Microphones

The Tobii Dynavox Indi® is equipped with 2 microphones. If the Rubber boot and keyguard are attached to the device, the performance of the microphones can be affected. If this is the case, an external microphone can be attached to the Head phone jack.

### 5.8 Tobii Dynavox Windows Settings Utility

With the Tobii Dynavox Windows Settings Utility it is possible to customize the some behavior of the Tobii Dynavox Indi®. To access the Tobii Dynavox Windows Settings Utility follow this procedure:

1. Right click / Long hold on the Tobii Dynavox Windows Settings Utility icon, in the Notification area

2. Select the Settings option.
Tobii Dynavox Windows Settings Utility

- **Enable Edge Swipe** — make sure the check box is checked to enable the Windows 10 Edge Swipe function. Edge Swipe is “enabled” by default. Edge Swiping will bring up the quick “Action Center” menu from the right side of the screen.

- **Enable Lock Screen** — make sure the check box is checked to enable the Lock Screen. The Lock Screen is “disabled” by default. This option is important if a user would like to use “Kiosk Mode” on the device. The Lock Screen must be enabled to use Kiosk Mode. Kiosk Mode is a great way to really lock the device down to the use of one app, such as Snap, and will not allow the user to access other programs on the device. For more information on Kiosk Mode, see [https://docs.microsoft.com/en-us/windows/configuration/set-up-a-kiosk-for-windows-10-for-desktop-editions#set-up-assigned-access-in-pc-settings](https://docs.microsoft.com/en-us/windows/configuration/set-up-a-kiosk-for-windows-10-for-desktop-editions#set-up-assigned-access-in-pc-settings)

- **Enable Run Snap at Startup** — make sure the check box is checked to automatically Run the Snap software when the Tobii Dynavox Indi® is starting up. Run Snap at Startup is “disabled” by default.

- **Enable Home Button** — Not valid for the Tobii Dynavox Indi®

### 5.9 Reset the Tobii Dynavox Indi®

If you have made a lot of different changes to the Tobii Dynavox Indi® and would like to start over, perform a Recovery from within Windows.

The Tobii Dynavox Indi® uses 100% native Windows 10 recovery/reset functionality.

1. Access the **Windows Settings** icon from the Windows desktop.
2. Select the **Updates and Security** option in Windows Settings.
3. Select the **Recovery** option in the left column.
4. Select the **Get Started** under the heading of **Reset this PC**.

5. Select one of these options:

   - **Keep my files**
     - Reinstalls Windows 10 and keeps your personal files.
     - Removes apps and drivers you installed.
     - Removes changes you made to settings.
     - Removes any apps your PC manufacturer installed. (If your PC came with Windows 10, apps from your PC manufacturer will be reinstalled.)

   ![Image](image.png)

   The Configuration Manager app that runs at first login (prompting for the QR code) will restore any licensed Tobii Dynavox applications which are removed.

   - **Remove everything**
     - Reinstalls Windows 10 and removes all your personal files.
     - Removes apps and drivers you installed.
     - Removes changes you made to settings.
     - Removes any apps your PC manufacturer installed. (If your PC came with Windows 10, apps from your PC manufacturer will be reinstalled.)

   ![Image](image.png)

   The Configuration Manager will be re-run at startup and reinstall removed (Communicator) applications.

   Remove everything have two options:

   - **Without Clean the drive** — This option will take about one hour to perform.
   - **With Clean the drive** — This option will take many hours to perform.

   This option will also present the user with a BIOS message about resetting BitLocker encryption. The actual message occurs at reboot and looks like this:
A configuration change was requested to Clear this computer’s TPM (Trusted Platform Module) WARNING: Clearing erases information stored on the TPM: You will lose all created keys and access to data encrypted by these Keys.
Press F12 to Clear the TPM.
Press ESC to reject this change request and continue.

Just select **F12** to proceed with cleaning the drive or **ESC** to reject this change request and continue.

If you’re planning to donate, recycle, or sell your PC, use this option and choose to **fully clean** the drive.

6. Select **Next** to continue or **Cancel** to abort.
7. Select **Reset** to continue or **Cancel** to abort.

This will take several minutes. When finished, the Tobii Dynavox Indi® will reboot and you will be presented with the Manual key entry menu.

Your Serial number and Product key will be auto filled with your information. You can also use the QR Code received with the original purchase.

Select the **Start** option.
6 Product Care

6.1 Temperature & Humidity

6.1.1 General Use - Operating temperature

The Tobii Dynavox Indi® is best kept in dry conditions at room temperature. The recommended range for temperature and the humidity value for the device is as follows:

- Ambient temperature: 0°C to 35°C (32°F to 95°F)
- Relative humidity: 10% to 90% (no condensation on the device)

6.1.2 Transportation and Storage

For transportation and storage the recommended range for temperature and the humidity value for the device is as follows:

- Temperature: -10°C to 60°C (14°F to 140°F)
- Relative humidity: 5% to 95% (no condensation on the device)

The Tobii Dynavox Indi® is not waterproof or water resistant. The device should not be kept in excessively humid, damp or otherwise wet conditions. Do not submerge the device in water or in any other liquid. Be careful not to allow liquids to be spilled upon the device especially in the connector areas.

6.2 Cleaning

Before cleaning the Tobii Dynavox Indi® device shut it down and unplug all cables. Use a soft, slightly damp lint-free cloth. Avoid getting moisture in openings on the device. Don’t use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean the device.

6.2.1 Cleaning of the Speakers

If the openings for the speakers are clogged carefully use cotton swabs and/or a toothbrush to avoid damaging the Tobii Dynavox Indi® speakers.

6.3 Placement

Only use the recommended mounts specified by the your local reseller or sales representative and make sure that they are mounted and fastened correctly according to the instructions. Do not place the device on unstable and uneven surfaces.

6.4 Transporting the Tobii Dynavox Indi® Device

Disconnect all the cables from the Tobii Dynavox Indi® while carrying the device.

When you transport the device for repair, shipment or traveling, use the original casing and packaging materials.

It is recommended to keep the original packaging materials for the Tobii Dynavox Indi®.

If device needs to be returned to Tobii Dynavox for Warranty related issues or repair, it is beneficial that the original packaging or equal equivalent is used for shipping. Most shipping carriers require at least 2 inches of packing material around the device.

Please note: Due to Joint Commission regulations, any shipping materials including boxes sent to Tobii Dynavox must be discarded.
6.5 Disposing of the Tobii Dynavox Indi® Device

Do not dispose of the Tobii Dynavox Indi® Device in general household or office waste. Follow your local regulations for the disposal of electrical and electronic equipment.
Appendix A  Support, Warranty, Training Resources

A1   Customer Support

For support, please contact your local representative or Support at Tobii Dynavox. In order to receive assistance as quickly as possible, make sure you have access to your Tobii Dynavox Indi® device and, if possible, an Internet connection. You should also be able to supply the serial number of the device, which you will find on the Service tag label.

For further product information and other support resources, please visit www.tobiidynavox.com.

A2   Warranty

Please read the Manufacturer’s Warranty paper included in the package.

Please read this User’s Manual carefully before using the device. The warranty is only valid if the device is used according to the User’s Manual. Disassembling the Tobii Dynavox Indi® device will void the warranty.

It is recommended to keep the original packaging materials for the Tobii Dynavox Indi®.

If device needs to be returned to Tobii Dynavox for Warranty related issues or repair, it is beneficial that the original packaging or equal equivalent is used for shipping. Most shipping carriers require at least 2 inches of packing material around the device.

Please note: Due to Joint Commission regulations, any shipping materials including boxes sent to Tobii Dynavox must be discarded.

A3   Training Resources

Tobii Dynavox offer a range of training resources for the Tobii Dynavox Indi® products and related communication products. You can find them on the, www.tobiidynavox.com or www.myTobiiDynavox.com, including Getting Started Guides, webinars and Quick guides. The Tobii Dynavox Indi® Quick Start Manual is delivered with, and stored on, the Tobii Dynavox Indi® device.
Appendix B  Compliance Information

B1  FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Modifications not expressly approved by Tobii Dynavox could void the user’s authority to operate the equipment under FCC rules.

B2  CE Statement

The Tobii Dynavox Indi® Device is in compliance with the essential requirements and other relevant provisions of the following Directives. All essential radio test suites have been carried out:

- 2011/65/EU (RoHS 2) - Restriction of Hazardous Substances Directive
- R&TTE 1999/5/EC (R&TTE) - European Radio equipment and Telecommunications Terminal Equipment Directive
- 2014/30/EU (EMC) - Electromagnetic Compatibility Directive
- 2014/35/EU (LVD) - Low Voltage Directive
- 2009/125/EC (Eco Design) - Ecodesign Directive
- WEEE - Waste Electrical & Electronic Equipment
- REACH - Registration, Evaluation, Authorisation and restriction of Chemicals

CE Compliance Authorization mark: €0700

B3  Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

B4  IECEE CB Scheme

For Tobii Dynavox Indi®, CB Scheme is pending for additional markets (Australia, New Zealand, Argentina, Mexico, South Africa, China and others).

B5  Radio Wave Exposure and Specific Absorption Rate (SAR) Information

The Tobii Dynavox Indi® device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0 mm must be maintained between the user’s body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by the Tobii Dynavox Indi® device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied antenna.

The Tobii Dynavox Indi® device complies with RF specifications when used at 0 mm from the body.
Appendix C  Technical Specifications

C1  Tobii Dynavox Indi® Device

<table>
<thead>
<tr>
<th>Standard</th>
<th>Tobii Dynavox Indi®</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Speech Tablet PC</td>
</tr>
<tr>
<td>Model</td>
<td>Indi®</td>
</tr>
<tr>
<td>Manufacturer</td>
<td>Tobii Dynavox LLC</td>
</tr>
<tr>
<td>Screen</td>
<td>10.1&quot;, Aspect ratio: 16:10, LED Backlight Unit</td>
</tr>
<tr>
<td>Screen Resolution</td>
<td>1920 × 1200</td>
</tr>
<tr>
<td>Touch Panel</td>
<td>Multi point Capacitive Touch</td>
</tr>
<tr>
<td>Dimensions (WxHxD)</td>
<td>244 × 176 × 35 mm</td>
</tr>
<tr>
<td></td>
<td>9.6 × 6.9 × 1.4 inches</td>
</tr>
<tr>
<td>Weight</td>
<td>765 g</td>
</tr>
<tr>
<td></td>
<td>1.7 lbs</td>
</tr>
<tr>
<td>Speakers</td>
<td>2 × 31 mm 4 ohm, 4 W</td>
</tr>
<tr>
<td>Microphone</td>
<td>Analog Microphone</td>
</tr>
<tr>
<td>Processor</td>
<td>Intel Atom Z8350 – 4 cores, 2 MB cache, 1.92 Ghz</td>
</tr>
<tr>
<td>RAM</td>
<td>4 GB</td>
</tr>
<tr>
<td>Operating system</td>
<td>Microsoft® Windows 10 Pro 64-Bit</td>
</tr>
<tr>
<td>Flash drive</td>
<td>64 GB eMMC</td>
</tr>
<tr>
<td>Sensors</td>
<td>3-axis gyro, accelerometer, compass, ambient light sensor</td>
</tr>
<tr>
<td>Connectors</td>
<td>1 × DC in 12 VDC 2 A</td>
</tr>
<tr>
<td></td>
<td>1 × 3.5 mm&quot; Headset/Audio-out port (stereo) with jack detection (Headphone and microphone port)</td>
</tr>
<tr>
<td></td>
<td>2 × Micro-B USB 2.0</td>
</tr>
<tr>
<td></td>
<td>1 × Micro-B USB 3.0</td>
</tr>
<tr>
<td>Buttons</td>
<td>1 × Power On</td>
</tr>
<tr>
<td></td>
<td>1 × Volume Up</td>
</tr>
<tr>
<td></td>
<td>1 × Volume Down</td>
</tr>
<tr>
<td>WLAN/Bluetooth®</td>
<td>IEEE 802.11 a/b/g/n</td>
</tr>
<tr>
<td></td>
<td>Bluetooth® 4.0 / BLE</td>
</tr>
<tr>
<td>IR Remote Control (Environmetal Control Unit)</td>
<td>Learning remote with integrated library of pre-programmed devices</td>
</tr>
<tr>
<td>Camera</td>
<td>Rear-facing: 2 Mega pixels</td>
</tr>
<tr>
<td></td>
<td>Front-facing: 5 Mega pixels</td>
</tr>
<tr>
<td>Battery Run Time</td>
<td>&gt; 8 hours. normal usage</td>
</tr>
<tr>
<td>Battery Technology</td>
<td>Li-ion Polymer rechargeable battery</td>
</tr>
<tr>
<td>Battery Capacity</td>
<td>29.6 Wh</td>
</tr>
<tr>
<td>Battery Charge Time</td>
<td>&lt; 4 hours</td>
</tr>
<tr>
<td>Power Supply</td>
<td>12 VDC 2A AC adapter</td>
</tr>
</tbody>
</table>
## C2 Power Adapter

<table>
<thead>
<tr>
<th>Item</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input voltage</td>
<td>100 to 240 VAC</td>
</tr>
<tr>
<td>Input current (max)</td>
<td>0.5 A</td>
</tr>
<tr>
<td>Input frequency</td>
<td>50 to 60 Hz</td>
</tr>
<tr>
<td>Output current</td>
<td>2 A</td>
</tr>
<tr>
<td>Rated output voltage</td>
<td>12 VDC</td>
</tr>
</tbody>
</table>
Appendix D  Approved Accessories

For information about the latest approved Accessories for the Tobii Dynavox Indi®, please visit www.TobiiDynavox.com or contact your local Tobii Dynavox reseller.
Support for Your Tobii Dynavox Device

Get Help Online
See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com or www.myTobiiDynavox.com.

Contact Your Sales Representative or Reseller
For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact.