

Release Notes Tobii Dynavox Communicator 5

Introduction

Tobii Dynavox Communicator 5 is a software package designed to help individuals with communication disabilities communicate more efficiently. Communicator 5 converts text and symbols into clear speech, and offers easy-to-use tools for computer access, e-mail, text messaging, telephony, environmental control and more.

System Requirements

- Windows 7, Windows 8, Windows 8.1 and Windows 10
- 2.0 GB RAM
- 3.0 GB Hard Drive
- 1.3 GHz processor

Customer support: For more information or support, please visit www.TobiiDynavox.com.

Release Version 5.4.8

Release date: 2018-11-12

Release languages: All Communicator languages

Release channel:

- Tobii Dynavox Web
- Check for Updates
- Tobii Dynavox Update Notifier
- USB production

New Features

- Added new setting to keyboards for extra long dwell time on prediction buttons (TDCOM-1261, TDCOM-1271)
- Updated several icons in Keyboard Settings (TDCOM-1301)
- Added "Prevent user interaction while sound is playing" check box to Edit button dialogue (TDCOM-106)
- Added Feedback Sounds Settings in Keyboards (TDCOM-1219)
- Made it possible to print from Dwell-Free keyboard (TDCOM-1296)
- Added a metric to ApplicationInsights that registers page sets usage (TDCOM-1263)
- Added Follow Link button to Facebook Accessible page set (TDCOM-1193)
- Made Dwell-Free language models to download on first usage of Dwell-Free keyboard (TDCOM-1126)
- Discontinue Skype page set in Communicator and SonoKey (TDCOM-1309, TDCOM-1308)
- Added new Acapela voices to Communicator suite: Dutch and French (TDCOM-1264)

Improvements

- Addressed the issue with Quick Menu being too small on devices with small screens (TDCOM-822)
- Fixed the issue when CDDX page set load time increased on each next opening (TDCOM-1289)
- Resolved an issue with not being able to save Communicator 4 page set with empty media item in Communicator 5 (TDCOM-1290)
- Fixed the issue of not being able to write into Edge after the latest Windows 10 update (TDCOM-1300)
- Fixed the issue when Communicator 5 was not licensed on EM12 after latest Windows update (TDCOM-1295)
- Addressed the issue with text not being readable in Create User Guide on Indi device (TDCOM-645)

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact

- Resolved the issue with page sets not being added to Home Page right before restarting the application (TDCOM-1054)
- Fixed several localization issues

Release Version 5.4.7

Release date: 2018-10-01

Release languages: All Communicator languages

Release channel:

- Tobii Dynavox Web
- Check for Updates
- Tobii Dynavox Update Notifier
- Hardware deploys

New Features

- Added a way to open the right-click menu even when right-click is disabled (TDCOM-1189)
- Made Voice Speed and Pitch settings accessible (TDCOM-1144)
- Made Mouse Dwell settings accessible (TDCOM-434)
- Added Pause Mouse Dwell option (TDCOM-622)
- Made Feedback Sounds settings accessible (TDCOM-1196, TDCOM-1194)
- Added a Usage Tracking Feature (TDCOM-349)
- Added a possibility to create an empty user in Communicator (TDCOM-704)
- Updated SonoKey Facebook page set (TDCOM-1146) – will be released together with new SonoKey version
- Added a possibility to organize contacts on My Contacts page set (TDCOM-336)
- Made Message Window being able to preserve message when exiting keyboard (TDCOM-382)
- Added possibility to send IR signals continuously using HBG (TDCOM-1187)
- Added Faroese keyboard together with predictions (TDCOM-1184)

Improvements

- Fixed issues with Windows On-Screen keyboard popping up in Communicator (TDCOM-1136, TDCOM-1147)
- Fixed audible cue speaking in Edit view (TDCOM-1222)
- Made Edit Phrase button not visible in Speech History category, My Phrase 7x5 page set (TDCOM-1179)
- Fixed navigation in Keyboard page sets (TDCOM-1168)
- Fix Communicator crash in case of other app crashes (TDCOM-1169)
- Fixed crash in Chinese Communicator when working with predictions (TDCOM-1170)
- Made possible to close keyboard on answering call with Betula (TDCOM-1167)
- IR related bug fixes (TDCOM-1101, TDCOM-1210)
- Fix crash on startup due to corrupted e-mail folder (TDCOM-1091)
- Fixed the issue with e-mail attachments saving (TDCOM-711)
- Moved cursor position to the top of e-mail thread when answering e-mail in SonoKey (TDCOM-1185)
- Enabled saving changes in Communicator 5 of page sets created in Communicator 4 (TDCOM-258)
- Improved startup time of certain page sets (TDCOM-1201)
- Fixed an issue with error occurring during Communicator installation (TDCOM-1217)
- Fixed the issue when I-Series Control Center didn't open from Communicator (TDCOM-1218)
- Minor localization fixes

Release Version 5.4.6

Release date: 2018-07-05

Copyright ©Tobii AB (publ). Not all products and services offered in each local market. Specifications are subject to change without prior notice. All trademarks are the property of their respective owners.

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact

Release languages: All Communicator languages

Release channel:

- Tobii Dynavox Web
- Check for Updates
- Tobii Dynavox Update Notifier

Improvements

- Fixed an issue with word predictions failing in Large Keys/SonoKey keyboard (TDCOM-1175)

Release Version 5.4.5

Release date: 2018-06-27

Release languages: All Communicator languages except Chinese

Release channel:

- Tobii Dynavox Web
- Check for Updates
- Tobii Dynavox Update Notifier
- USB stick

New Features

- Added Portuguese (Portugal) SwiftKey predictions (TDCOM-1053)
- Made Email "Allow opening of attachments" setting ON by default (TDCOM-1092)
- Removed Sono Scribe from US and UK English Suite Installers (TDCOM-1098)
- Reduced size of Xylophone page set (TDCOM-1114)
- Removed Snap Desktop Access option from Communicator (TDCOM-1102)
- Added possibility for offline activation/deactivation (TDCOM-314)
- Improved computer memory usage when saving page sets. Reduced Communicator startup time (TDCOM-1149)
- Added link to Tobii Dynavox privacy policy from Setup Guide (TDCOM-1133)
- Improved Communicator suites installation process (TDCOM-1138, TDCOM-1096)
- Added support for special Japanese characters in Send Keys Action (TDCOM-691)
- Facebook changes: substituted old Facebook page set with the new one – Facebook Accessible (TDCOM-1127, TDCOM-1135)
- Added Alarm and Eye Tracking Pause page sets to default Home Page for Text User (TDCOM-1139, TDCOM-1130)
- Added audible cue to button action so it can be toggled by the user (TDCOM-735)
- GDPR related changes (TDCOM-1115)
- Updated PCS library (TDCOM-1121)
- Added Lithuanian and Latvian Keyboard layouts (TDCOM-1060)
- Upgraded scanning logs for BCI research usage (TDCOM-944)

Improvements

- Fixed "Object reference..." error message when downloading e-mail (TDCOM-1047)
- Fixed an error in Japanese Large Keys keyboard when it was not possible to backspace or delete all text with eye tracker (TDCOM-1051)
- Fixed Swift Key auto correction error (TDCOM-1049)
- Fixed Kanji conversion prediction error in Japanese Communicator (TDCOM-986)
- Fixed eye tracking issues after minimizing Communicator (TDCOM-1095)

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact

- Fix Communicator resizing issues when opening/closing WC (TDCOM-840, TDCOM-1062)
- Fixed Virtual Remote-Communicator navigation problem (TDCOM-1055)
- Fixed sound recording for "Always on Top" page sets (TDCOM-1008)
- Made Communicator user not allowed to use ' in user name so Communicator doesn't hang on start (TDCOM-1035)
- Fixed error with incorrect e-mail time stamps (TDCOM-1043)
- Fixed an issue when only the last word in the message window was spoken instead of whole text (TDCOM-1125)
- Localization bug fixes

Release Version 5.4.4

Release date: 2018-06-01

Release languages: All communicator languages

Release channel:

- Check for Updates
- Tobii Dynavox Update Notifier

Improvements

- Habey IR set up to use wrong port on Indi 7 (TDCOM-1132)
- Windows On-Screen keyboard is opened every time a button is Tobii Communicator 5 is selected (TDCOM-1136)

Release Version 5.4.3

Release date: 2018-02-28

Release languages: All communicator languages

Release channel:

- Tobii Dynavox Web
- Check for Updates
- Tobii Dynavox Update Notifier

New Features

- Update to latest Statistics component and enable daily reports (TDCOM-941)
- Update Mouseless Browsing add-on (TDCOM-1005)
- My Page Sets folder should be created directly (TDCOM-594)
- Add "All Remotes" page set to all languages (TDCOM-959)
- Reduce number of undo steps in Edit View to 10 (TDCOM-946)
- New Apple TV Remote (TDCOM-961)
- Add a "Home" IR Remote page set to communicator (TDCOM-962)
- Add a second TV remote (TDCOM-960)
- Swedish Page Set "My Words Flex - Categorized" (TDCOM-991)
- Swedish Page Set "My Words Flex - Contexts" (TDCOM-989)
- Swedish Page Set "My Words Flex" (TDCOM-993)
- My Scenes 1 - Large Page Set (TDCOM-1000)
- My Scenes 2 - Large Page Set (TDCOM-1001)
- My Scenes 3 - Large Page Set (TDCOM-1002)
- Norwegian Page Set "Ordforråd 1 - Tema" (TDCOM-988)
- Norwegian Page Set "Ordforråd 2 - Alleside" (TDCOM-992)

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact

- Norwegian Page Set "Ordforråd 3 - Kategorisert" (TDCOM-990)

Improvements

- Windows 10 Taskbar showing in front of Communicator running in full-screen mode (TDCOM-771)
- [HockeyApp] "System.IO.FileNotFoundException: Could not find file" (UserDefinedPictureLibraryItem.OnRenamed) (TDCOM-975)
- Use "Tobii Dynavox Device Switch port" is set as default on generic pc (TDCOM-970)
- Not possible to delete Custom Picture Library (TDCOM-976)
- "Enabling or disabling of the eye tracker is not supported for TecSDK" error preventing recording of IR command (TDCOM-973)
- Picture of Indi device in learn IR signal dialog is not shown (TDCOM-969)
- HockeyApp] Crash : "Win32Exception: The app didn't start" when selecting more info link in Mobile Phone settings (TDCOM-974)
- Communicator writes -1 to UserProfiles.xml setting file (TDCOM-971)
- Word Prediction error "Object reference not set..." error while typing on a keyboard, and word prediction stops working (TDCOM-613)
- Incorrect identification for switches in EyeMobile Plus (TDCOM-927)
- System.OutOfMemoryException (no limit to number of picture shown in Edit Button Dialog) (TDCOM-985)
- Not possible to change color for selected sms (TDCOM-987)
- Hide Mouse cursor in full screen should be on by default for new Eye tracker user (TDCOM-837)
- [American Spanish] No Swift Key prediction (TDCOM-788)
- Communicator takes a lot of time and resources to shut down and show Server Busy error (TDCOM-917)
- Communicator crashes due to memory consumption dramatic increase on saving big page set (TDCOM-924)
- I-110 translated as 1-10 in Learn IR dialog for all languages (TDCOM-966)
- Exception written to log file when selecting word prediction language (TDCOM-923)
- User is unable to change the start page back to the home page (TDCOM-733)
- Eyemobil Plus, eye tracker not stopped when learning IR signal in TC 5 (TDCOM-945)
- Crash in dwell-free when opened if haven't used eye-tracking first (TDCOM-941)
- Communicator Sleep makes I-110 Hibernate instead of go to sleep (TDCOM-763)
- Magnifying buttons interferes with Edit Button function (TDCOM-582)
- Gaze Interaction set as default input method on non-gaze devices (TDCOM-743)

Release Version 5.4.2

Release date: 2017-12-19

Release languages: All communicator languages

Release channel:

- Tobii Dynavox Web
- USB stick
- Check for Updates
- Tobii Dynavox Update Notifier

New Features

- Changed buttons size and default settings for Scanning Mouse Emulation (TDCOM-854)
- Ability to run Tobii Dynavox applications from a button action in Communicator (TDCOM-801)
- Default input method on touch devices is "Touch/Mouse" now (TDCOM-778)
- Reduce number of activations in Chinese to 1 per license (TDCOM-845)

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact

Improvements

- Fixed many Windows Onscreen keyboard related issues (TDCOM-930)
- Fix for SonoKey users who couldn't use switch based mouse emulation (TDCOM-715)
- Tobii Dynavox Device Switch Port as default on I-110 (CVI-1143)
- The verb "be" is incorrect in Grammar tool (TDCOM-682)
- Windows Control On/Off button in SonoKey does not appear on devices that do not have IS4 eye trackers (TDCOM-718)
- Updating to Communicator 5.4 makes eye-tracking settings appear empty (TDCOM-776)
- Communicator crash when changing eye-tracking activation method (TDCOM-772)
- Japanese not translated strings (CVI-1520)
- IR learns signals from eye tracker on EyeMobile+ (TDCOM-730)
- Copyright on tablet doesn't look nice (TDCOM-769)
- "Calibration is needed" warning is not noticeable enough (CVI-1541)
- Using Scanning in LiterAACyPro 10x7 causes an "Object reference..." error (TDCOM-727)
- Companion License not displayed on I-110 (TDCOM-742)
- Firefox Page Set in C5 is not compatible with German Firefox (TDCOM-620)
- Can't untick "Display a preview of incoming messages" (TDCOM-779)
- Server Busy Error when creating new user when having TET user profile with different casing (TDCOM-817)
- Grammar problems in LiterAACy: You/they/we am (CVI-1013)
- I-Series switch setup is not suggested on I-Series+ (TDCOM-799)
- Wrong tenses of "can" in Sono Scribe (CVI-1011)
- Snap + Core First opens minimized when using Snap button on Communicator Home Page (CVI-851)
- Crash in C5 while changing language and prediction (TDCOM-843)
- Music Player. Looks like only one music file is shown (TDCOM-819)
- Crash at startup in MSVCR120.dll (TDCOM-806)
- Server busy error on new user creation (TDCOM-925)
- Can't input Chinese characters in Chinese C5 (Edit Button) from Indi (TSAR-391)



This was fixed by Microsoft in Windows RedStone 3. So, users have to update Windows to see a fix

Release Version 5.4.1

Release date: 2017-09-07

Release languages: All communicator languages

Release channel:

- Tobii Dynavox Web
- Tobii Dynavox I-110 deploy

New Features

- Support for Tobii Dynavox I-110 hardware services (CVI-1143, CVI-1140)
- Auto licensing on Tobii Dynavox I-110 device (CVI-1130)

Release Version 5.4

Release date: 2017-06-20

Release languages: All communicator languages

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact

Release channel:

- Tobii Dynavox Web
- USB stick
- Check for Updates
- Tobii Dynavox Update Notifier

New Features

- UI changes in Keyboards and Quick Talk (CVI-1344)
- Copy & Delete multiple pages (CVI-1164)
- Hide/Unhide buttons in Edit Button Dialog (CVI-1239)
- Change font size on all page set buttons (CVI-1146)
- Launch Tobii Dynavox applications from Communicator 5 (CVI-797)
- Speak with recorded messages (CVI-1238)
- Improved performance on opening page sets (CVI-1234)
- Smaller suite installer in .exe file (CVI-1242)
- Support for receiving MMS messages when using the Beam app (SCHN-1371)
- Compatibility: Communicator is running with PCEye Plus, Eye Mobile Plus, On I-110, Indi device on all languages

Improvements

- As a user, I want to set speak this text using content tool quicker (TDCOM-577)
- Renaming a PageSet in Organize My Page Sets does not change its name on the Home Page (TDCOM-450)
- After e-mail password has changed editing the email settings does not seem to work (CVI-1246)
- There is a big lag when using the content edit tool in C5 (TDCOM-639)
- 'Beam Beta Information' and 'Telephony not available' buttons are not visible on Indi because Device Visibility button works incorrectly (TDCOM-652)
- Numerous small bug fixes

Release Version 5.3.2

Release date: 2017-04-24

Release languages: en-US, en-UK, de-DE, zh-CN and ja-JP

Release channel:

- On Indi™ — en-US, en-UK, de-DE and zh-CN
- On Update Notifier and Check for Updates — zh-CN & ja-JP

New Features

- Communicator uses the latest version of IR
- The HBG IR Remote control is automatically selected on a Indi™ device
- On a licensed Indi™ device Communicator has a gold license and recognizes that it's on Indi™ device

Improvements

- Not possible to save any .cddx file on an external drive (except C:) (TDCOM-565)
- Page Sets cannot be saved when opened from removable device (TDCOM-451)
- Impossible to update Communicator through Check for Updates (CVI-1184)
- (Chinese) IME suggestions do not appear while editing (CVI-1097)
- Help and Training links open tobiidynavox start page (CVI-994)

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact

- Moving from button to button lags or takes longer in 5.3.1 than in previous versions (TDCOM-610)
- (Japanese) IME is turned off automatically (TDCOM-618)
- (Japanese) Incorrect predictions are chosen from word prediction pop-up window (TDCOM-624)
- Problem with IME Japanese input (TDCOM-576)

Release Version 5.3.1

Release date: 2016-12-09

Improvements

- Saving page sets to a non C Drive location failed (TDCOM-565)
- Possible to get trapped in Content Products if set as Startup Page (TDCOM-566)

Release Version 5.3

Release date: 2016-11-30

New Features

- You can now add and launch Files from the Home Page.
- The Voice Pitch can be adjusted for Acapela Voices, which allows you to adjust the age of children's voices.
- Scanning Windows Control had been updated to provide better contrast on all backgrounds.
- Communicator can now import messages from the online Message Banking Service.
- You can use Beam to send SMS on Android phones on any Windows 10 PC.
- New Keyboard Layouts and a new High-Contrast color scheme.
- Edit Multiple buttons in Run view (changes to Edit button dialogue)
- Quick talk functionality
- Presentation mode in My Text Files page set

Improvements

- Licensing was not functioning when the device was offline (TSAR-217)
- Improved saving times (CVI-647)
- Fixed bugs related to losing focus in Windows 10 Tablet mode (CVI-589)

Release Version 5.2.2

Release date: 2016-10-31

Improvements

- In Sono Flex, moving between pages will cause the message window to speak (TDCOM-537)



Only for English, Danish and German

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact

Release Version 5.2.1

Release date: 2016-08-29

Improvements

- In Sono Flex, when 2 words on a label, speak as you type sound setting does not work. (TDCOM-515)



Only for English, Danish and German

Release Version 5.2

Release date: 2016-04-25

New Features

- Change the Dwell Free Keyboard from a Beta Feature to a full Communicator Keyboard
- Dwell-Free has been translated into German
- Dwell-Free can be set as a Communicator Keyboard
- The Dwell-Free prediction engine will learn new words
- The error correction mode in Dwell-Free provides Swiftkey word predictions as you type
- Dwell-Free has been improved to allow for long text editing, with improved cursor movement options and the ability to insert new sentences to the location of the cursor
- Dwell-Free now has auto-correct features, such as intelligent spacing for punctuation and auto-capitalization

Improvements

- Crash when duplicating non-button objects (CVI-548)
- Japanese Window Keyboards cannot turn IME on/off (CVI-484)
- Japanese Large Keys Keyboard displays incorrect second page for "な" (CVI-483)
- Italian abc Keyboard layout is missing àùìè (CVI-475)
- Activating Communicator Fails if the Machine Name contains non-English characters (CVI-434)
- In Sono Key navigating to the Alarm page clears the Message Window (CVI-411)

Release Version 5.1

Release date: 2015-12-09

New Features

- The new Abbreviation Expansion feature allows users to access their phrases faster than ever.
- There are new Alarm and Go To Desktop page sets
- The user can set a Different voice to be used for speech output and feedback sounds
- The Combine 2 IR commands action has been updated to allow the user to also Combine 3 IR commands
- Added Keyboard support for Croatian, Czech, Hungarian, Polish, Slovak, Slovenian, & Ukrainian
- Communicator 5 is now available in Finnish, Brazilian Portuguese, & Japanese

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact

Improvements

- Communicator leaks memory when loading cddx files (TDCOM-327)
- Links refer to www.pagesetcentral.com (TDCOM-311)
- Importing TC4 E-Mail into C5 may cause a crash on startup (TDCOM-256)
- Unexpected results when injected page has the same name as a page in the main page set (TDCOM-193)
- Skype OSK Page Set cannot place calls (TDCOM-294)

Release Version 5.0.1

Release date: 2015-09-22

Improvements

- Improved reliability when sending or receiving text messages through a Bluetooth phone (CFIVE-6573)
- Updated Facebook to use the new API 2.0 (CVI-17)
- Occasionally unable to Save Communicator 4 Page Set in Communicator 5 (TDCOM-258)

Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com/support-training

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact