

Using PODD in Boardmaker 7

Last Updated: December 14, 2020

1) What is the status of opening and editing my PODD books in Boardmaker 7?

Currently Boardmaker 7 can import PODD books created using Boardmaker v6, but there are issues with symbols not being displayed on the page. It's important to note that nothing is "lost" in this process. The original v6 files are not changed or removed. In fact, the symbols are in the imported file, they are just not being displayed by the software.

For this reason, we recommend that you continue to use Boardmaker v6 or Boardmaker Studio to edit your existing PODD books until this can be resolved.

2) How long will it take to fix the problems with PODD importing into BM7?

We know the source of the problem, but we can't provide an exact date when the fix will be implemented and fully tested. Our goal is as early in 2021 as possible.

3) How can I keep using Boardmaker v6 or Boardmaker Studio if these models are discontinued?

When we discontinue perpetual software, it just means that you can't buy new licenses. Any copies already sold to customers will continue to work (as long as Microsoft or Apple doesn't change the operating system too much). In fact, our company policy is that we will continue to provide 100% free phone support for 2 years after the date the software is discontinued.

4) What are my options for editing PODD if I'm currently a Boardmaker subscriber?

If you are using Windows, you have access to Boardmaker Studio as well as Boardmaker 7. Currently, Boardmaker Studio does a better job of importing PODD books accurately. Printing is a little bit tricky, but [here's a guide on how to do it.](#)

5) But what if someone needs to edit PODD books and they don't own the older software or have already invested in Boardmaker 7?

To continue to support our customers while we fix the Boardmaker 7 issue, we will provide access to Boardmaker v6 software free of charge for anyone with a valid PODD license. Just click on this link (<https://www.tobiidynavox.partners/podd-users-support-program>) and enter your information, including your PODD CD serial number and we will provide a download link and license key for Boardmaker v6.

6) What if I want to create a new PODD book in Boardmaker 7?

We plan to release a Boardmaker 7 version of PODD for direct access in 2021 for US/UK/AU English and French. If you don't already own PODD, you will need to buy a full license, but there will be a reduced upgrade price for those who already own PODD and a free upgrade period for those who purchase PODD for v6 after Nov 17th 2020. Details of pricing and return procedure are yet to be decided.

7) I bought v7 to edit PODD, what should I do?

See number 5 above.